



Dear Homeowner,

Have you had a bad experience with plumbing companies? Do you need a plumbing service you can trust for quality work time and again? I'd like to introduce myself and my company as the source for your plumbing answers and outstanding customer service. As the owner of Mark Connelly Plumbing Service, LLC, our commitment to your satisfaction has earned us a long list of satisfied customers, as well as the **Best Choice for Home Owners Award**. From water damage cleanup and sanitation, to water heater replacements and clearing clogged drains, our comprehensive plumbing service has been keeping the water flowing for Georgia homeowners and businesses since 1981.

I am proud to put my name on my work and have established a culture of integrity in my business that has made us widely successful across Atlanta. What sets us apart from other plumbers is our 24-hour Emergency Service, Water Conservation Products to help you conserve this precious resource, and free inspections and water audits. We provide the 'white glove treatment' in treating your home or facility with utmost respect and care and use only the latest products and tools in our work. Our raving fans are located throughout Atlanta in Buckhead, Vinings, Brookhaven, Roswell, Alpharetta, Marietta, & Surrounding Areas.

We are committed to leaving jobs cleaner than we found them, and taking the hassle out of plumbing for you. I have maintained an Unrestricted Master Plumber License since 1986 and employ only experienced plumbers and continue a membership in the Georgia Plumbers Trade Association to provide the best services possible for our customers. **Complete customer satisfaction is our goal.**

Unlike the "Big Guy" plumbing companies whose hefty advertising costs are paid by you, the consumer, we operate solely by word of mouth and referral. By charging fair and affordable rates for quality service, we don't nickel and dime you but instead provide the right service *the first time*. Additionally, I am always available for your questions, comments, and concerns and personally ensure that your expectations will be exceeded. We work around your schedule! Our hours are Monday through Sunday, 8:00 a.m. – 6:00 p.m., plus our 24-hour emergency service for problems that can't wait!

We offer 4 convenient service agreements that help to extend the life of your plumbing system: Monthly Service, Quarterly Service, Bi-Annual Service, and Annual Service. Call for more information about service agreements or to schedule your **free inspection with each service call**: We offer a complete Plumbing Inspection and Water Audit on every call, to record details about your home or facility for future reference and to identify problems *before* they start. Our company stands by a 2-year warranty on any plumbing services; that's **double the industry standard**.

In order to continue serving you better, we need your feedback if you've had the pleasure of using Mark Connelly's Plumbing Service, LLC-or when you do-please take a moment to *Rate and Review* our services today and tell us how we're doing at [www.kudzu.com](http://www.kudzu.com). We appreciate your opinions, comments, and suggestions.

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